



The Next Generation: Leadership and Services

Prepare by attending the
2013 Behavioral Health Care Conference
October 22-23 in Rosemont, IL



store.jcrinc.com | 877.223.6866

Primed. Prepared. And ready for 2014!

*The **2013 Behavioral Health Care Conference** is your opportunity to learn about the next generation of leadership and services, both at The Joint Commission and nationally. This year's Conference will cover it all—from the recently released DSM-5 guidelines and regulatory changes to the accreditation and survey process updates and the Joint Commission's new Behavioral Health Home Certification. You'll be primed, prepared and ready to tackle it all after participating in the sessions!*

Get the big picture: Plenary sessions hit the mark with critical information on the recently released DSM-5 guidelines, regulatory updates from DC, and new treatments from Hazelden.

Zero in on your interests: Tracked sessions begin early—during the afternoon of day one—to spotlight information for organizations surveyed under the *Behavioral Health Care Accreditation Manual* and hospitals surveyed under the *Hospital Accreditation Manual*.

Hear about hot topics for 2014: Get the latest on managing transitions of care, core measures, new and challenging standards, and other concerns facing behavioral health care leaders.

Learn from the pros: Tracked sessions are facilitated by Joint Commission surveyors and Standards Interpretation staff. Get your questions answered and return home with on-target solutions.

Meet our new Executive Director

The Joint Commission's new Executive Director for Behavioral Health Care will be at the Conference and is looking forward to meeting you.



*“The program was fantastic!
The speakers were prepared,
of high caliber, and the
information was beneficial.”*

The perfect location!

This newly renovated hotel offers world-class amenities and is just minutes from the airport, fine dining, shopping, music, and the Rivers Casino. Or hop on the blue line train to Chicago’s famous Loop, Navy Pier, museums, and theaters.

Fashion Outlets of Chicago: New premium outlet mall located across the street (fashionoutletsofchicago.com)

The Park at Rosemont: Bars, restaurants, live music, and more (rosemont.com/the_park_at_rosemont.php)

Muvico: Premier movie experience and dining (muvico.com)

Rivers Casino: 1,050 of the hottest slots, nearly 50 table games, and entertainment (playrivers.com)

Crowne Plaza Chicago O’Hare

5440 North River Road

Rosemont, IL 60018

Phone: 877.337.5793; use code BH8 for group discount

Room Rate: \$149*

Cut-off Date: Sept. 30, 2013

Complimentary shuttle to and from O’Hare Airport—call hotel for details

**Request Joint Commission special rate. Call early; rate subject to availability.*

Save money
when you register
by **September 22!**

High-value info for many disciplines and settings

This unique conference is designed for those who provide care across all behavioral health care settings: psychologists, social workers, counselors, nurses, physicians, administrators, and quality improvement and risk management professionals.

Presentations apply to community mental health centers; community or facility-based behavioral health care organizations and agencies serving children, youth, and their families; addiction and opioid treatment programs; psychiatric hospitals; and acute care hospitals with psychiatric or dependency programs and services.

Let’s stay in touch!

store.jcrinc.com

877.223.6866



National perspectives, setting-

DAY ONE: Tuesday, October 22, 2013

Registration and continental breakfast: 7 a.m. Program: 8 a.m. - 4:15 p.m.

Opening Comments and Welcome

Diane Sosovec, RN, MS, Program Manager, Joint Commission Resources

Introduction and Conference Overview

KEYNOTE: The DSM-5: New Nomenclature for Behavioral Health

There has been much debate within the American Psychiatric Association and the press about the development and release of the 5th edition of the *Diagnostic and Statistical Manual of Mental Disorders*, the first update in 19 years. This whirlwind tour of the DSM-5 will provide highlights of new terminology for diagnosis, treatment planning, coding and billing, and epidemiological research.

Michael M. Miller, MD, FASAM, FAPA, Medical Director, Herrington Recovery Center, Rogers Memorial Hospital, Oconomowoc, WI

PLENARY: The National Health Care Landscape

Learn the latest on political and regulatory activities in Washington that affect health care organizations. The policymaking environment will be described, including what to expect from Congress regarding legislation and spending priorities. Executive branch initiatives that relate to behavioral health care, quality, and how the federal government is approaching Medicare and Medicaid spending will be highlighted.

Margaret VanAmringe, MHS, Vice President, Public Policy and Government Relations, The Joint Commission

PLENARY: The Prescription Opioid Crisis

Learn about the current crisis associated with prescription opioid use, including the overdose death rate which has been defined by the Center for Disease Control as an epidemic. The diversion of opioids in the healthcare workplace, the contribution prescribers have made to the crisis, the quandaries prescribers experience, and the Federal response to limit this crisis will also be discussed.

Marvin D. Seppala, MD, Chief Medical Officer, Hazelden, Center City, MN

Lunch: Relax and network

TRACK A

For those surveyed under the *Behavioral Health Care Accreditation Manual (CAMBHC)*

Requirements to be Compliant and Solutions to the Challenges for 2014

Care, Treatment and Services

The entire afternoon session will be dedicated to a deep dive into the accreditation manual chapters.

Merlin Wessels, LCSW, ACSW, Associate Director, Standards Interpretation, Certified Surveyor, Behavioral Health Care, The Joint Commission

Requirements to be Compliant and Solutions to the Challenges for 2014 (continued)

- Human Resources
- Infection Prevention and Control
- Information Management
- Leadership

Merlin Wessels, LCSW, ACSW, Associate Director, Standards Interpretation, Certified Surveyor, Behavioral Health Care, The Joint Commission

Requirements to be Compliant and Solutions to the Challenges for 2014 (continued)

- Medication Management
- NPSG
- Performance Improvement
- Record of Care
- Rights of the Individual

Merlin Wessels, LCSW, ACSW, Associate Director, Standards Interpretation, Certified Surveyor, Behavioral Health Care, The Joint Commission

TRACK B

For those surveyed under the *Hospital Accreditation Manual (CAMH)* and possibly supplemented by the *Behavioral Health Care Accreditation Manual*

Patient Flow

Understand new requirements for 2014 related to patient flow standards and focus on how your organization can use performance measures to identify improvement opportunities.

Cynthia Leslie, RN, APRN, BC, MSN, Associate Director, Standards Interpretation, The Joint Commission

Lynne Bergero, MHSA, Project Director, Standards and Survey Methods, The Joint Commission

New Standards and Challenging Standards for 2014

How will new standards affect your organization in 2014? Learn what your organization needs to know to be compliant and what you can do to mitigate your experience with challenging standards identified in 2013.

Cynthia Leslie, RN, APRN, BC, MSN, Associate Director, Standards Interpretation, The Joint Commission

Medication Reconciliation

Learn more about the medication reconciliation process and the challenges it poses for your organization.

Cynthia Leslie, RN, APRN, BC, MSN, Associate Director, Standards Interpretation, The Joint Commission

Adjourn at 4:15 p.m.: Enjoy a fun evening in Chicagoland!

-specific best practices

DAY TWO: Wednesday, October 23, 2013

Continental Breakfast: 7 a.m. Program: 8 a.m. - 3 p.m.

TRACK A

For those surveyed under the *Behavioral Health Care Accreditation Manual (CAMBHC)*

Waived Testing Standards

Review the Clinical Laboratory Improvement Amendment (CLIA), types of CLIA Certificates, and classifications of testing. Learn the requirements of CLIA regulations and tips on resources where your questions about waived and non-waived testing requirements can be answered.

John Gibson, MA, MT (ASCP), DLM, Associate Director, Standards Interpretation Group, The Joint Commission

Bridging the Gaps: Improving the Safety and Quality of Transitions of Care

Obtain an overview of The Joint Commission's project to create requirements and educational materials for transitions of care between care settings and how the project relates to behavioral health care. Enjoy an interactive discussion with real examples of behavioral care transitions and best practices to address safe care.

Kathy Clark, MSN, RN, Associate Project Director–Specialist, Home Care, Standards and Survey Methods, The Joint Commission

Sophie M. Duco, RN, BA, CJCP, Associate Project Director–Specialist, Standards and Survey Methods, The Joint Commission

NEW! Behavioral Health Home Certification

Find out more about this new certification to recognize organizations that have successfully integrated primary and behavioral health care.

Mary Cesare-Murphy, PhD, former Executive Director and consultant-at-large, Behavioral Health Care, The Joint Commission

Lunch: Catch up with colleagues!

Utilizing the Survey Process to Gain Useful Consultation

Gain an inside-outside perspective about the survey process and understand how tracer methodology can become a value-based consultation tool for your organization before, during, and after your survey. Here's your opportunity to have accreditation survey questions answered by a Joint Commission expert.

Owen Nichols, PsyD, MBA, Surveyor, The Joint Commission, President/CEO of NorthKey Community Care, Covington, KY

Adjourn at 3 p.m.: Take home new insights and skills!

Speakers and dates are subject to change.

TRACK B

For those surveyed under the *Hospital Accreditation Manual (CAMH)* and possibly supplemented by the *Behavioral Health Care Accreditation Manual*

Bridging the Gaps: Improving the Safety and Quality of Transitions of Care

Obtain an overview of The Joint Commission's project to create requirements and educational materials for transitions of care between care settings and how the project relates to behavioral health care. Enjoy an interactive discussion with real examples of behavioral care transitions and best practices to address safe care.

Kathy Clark, MSN, RN, Associate Project Director–Specialist, Home Care, Standards and Survey Methods, The Joint Commission

Sophie M. Duco, RN, BA, CJCP, Associate Project Director–Specialist, Standards and Survey Methods, The Joint Commission

Restraint Standards and Implementation

Take a closer look at the restraint standards for organizations using Joint Commission accreditation for deemed status. Participate in a discussion on challenges associated with implementation.

Cynthia Leslie, RN, APRN, BC, MSN, Associate Director, Standards Interpretation, The Joint Commission

Everything You Need to Know about the Hospital-based Inpatient Psychiatric Services (HBIPS) Core Measures but Were Afraid to Ask

High interest in performance measurement has placed it at the national forefront in health care. This presentation outlines the progress of the HBIPS project and recent updates as the national measurement environment continues to evolve. Content thoroughly covers the 2014 HBIPS measure specifications.

Celeste G. Milton, MPH, BSN, RN, Associate Project Director, Certified Yellow Belt, Center for Performance Measurement, The Joint Commission

Lunch: Catch up with colleagues!

Behavioral Health Care: Compliance for the Physical Environment – CAMBHC

Discuss common issues in the Environment of Care® and Life Safety Chapters, including regularly cited standards. The session will highlight areas you can focus on to help with compliance on your next survey.

John Maurer, CHFM, CHSP, Engineer, Department of Engineering, The Joint Commission

Tracer Methodology and Survey Process

Zero in on two tracer activities focused on patient care areas and the environment of care. What risk assessments may be completed? What questions could be asked in a mock tracer? Learn the best ways to conduct a mock tracer through examples.

John Maurer, CHFM, CHSP, Engineer, Department of Engineering, The Joint Commission

Cynthia Leslie, RN, APRN, BC, MSN, Associate Director, Standards Interpretation, The Joint Commission

Adjourn at 3 p.m.: Take home new insights and skills!

Experienced faculty: Helping you achieve compliance success



Michael M. Miller, MD, FASAM, FAPA
Medical Director
Herrington Recovery Center
Rogers Memorial Hospital
Oconomowoc, WI



Marvin D. Seppala, MD
Chief Medical Officer
Hazelden
Center City, MN



Owen Nichols, PsyD, MBA
Surveyor
The Joint Commission
President/CEO
NorthKey Community Care
Covington, KY



Mary Cesare-Murphy, PhD
Former Executive Director
Behavioral Health Care
The Joint Commission

Featuring experts from The Joint Commission:



Lynne Bergero, MHSA
Project Director
Standards and Survey Methods
The Joint Commission



John Maurer, CHFM, CHSP
Engineer
Department of Engineering
The Joint Commission



Kathy Clark, MSN, RN
Associate Project Director—Specialist
Home Care
Standards and Survey Methods
The Joint Commission



Celeste Milton, RN, BSN, MPH
Associate Project Director
Certified Yellow Belt
Center for Performance Measurement
The Joint Commission



John Gibson, MA, MT (ASCP), DLM
Associate Director
Standards Interpretation
The Joint Commission



Margaret VanAmringe, MHS
Vice President
Public Policy and Government Relations
The Joint Commission



Cynthia Leslie, RN, APRN, BC, MSN
Associate Director
Standards Interpretation
The Joint Commission



Merlin Wessels, LCSW, ACSW
Associate Director
Standards Interpretation
Certified Surveyor
Behavioral Health Care
The Joint Commission

Fast and easy! Register at store.jcrinc.com.

Register now for 2014 updates!

(One registration form per person. Photocopies are acceptable.)

Event	Early Bird Fee*	Team Fee**	Regular Fee
<input type="radio"/> Conference EDU1321 October 22-23, 2013	<input type="radio"/> \$619/person Save \$30!	<input type="radio"/> \$595/person Save \$54!	<input type="radio"/> \$649/person

Discount Details:

***Early Bird**—Discount is applicable if payment is received at least 30 days prior to event.

****Team**—Teams of 3 or more attendees must be from the same organization and register at the same time.

Discounts cannot be combined.

Choose your track on October 22-23, 2013:

<input type="radio"/> TRACK A For those surveyed under the <i>Behavioral Health Care Accreditation Manual (CAMBHC)</i>	<input type="radio"/> TRACK B For those surveyed under the <i>Hospital Accreditation Manual (CAMH)</i> and possibly supplemented by the <i>Behavioral Health Care Accreditation Manual</i>
--	--

If you are a CSR member, please calculate your discount off regular price	
Total	

Easy ways to register

- 1. Online:** store.jcrinc.com and enter the item number in the search box.
Credit card payment accepted online.
- 2. Phone:** 877.223.6866 from 8 a.m.- 8 p.m. EST, Monday-Friday
- 3. Mail:** completed registration form and check to:
Joint Commission Resources, Inc., 16353 Collections Center Dr., Chicago, IL 60693

Method of payment

Payment must accompany the completed registration form. Make the check payable to *Joint Commission Resources* or *JCR*. Registration forms received without payment will not be processed until payment is received. Please allow 7 to 10 days for processing of checks.

NAME OF REGISTRANT

CREDENTIALS/PROFESSIONAL LICENSE

TITLE

ORGANIZATION

STREET ADDRESS

CITY

STATE

ZIP

TELEPHONE

FAX

E-MAIL OF REGISTRANT (REQUIRED TO PROCESS YOUR REGISTRATION AND TO EARN CEUs)

Americans with Disabilities Act

If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this Joint Commission Resources program, please call **630.792.5425** or write to the Department of Education, Joint Commission Resources, One Renaissance Blvd., Oakbrook Terrace, IL 60181.

Substitutions, transfers, and cancellation policy

Registration is nontransferable between JCR education programs due to variability in program sponsors. If you find that you cannot attend, you may send an alternate in your place. Please send us the alternate's full name, title, credentials, address, phone, and e-mail address. In the event of a cancellation, your registration fee, less a \$100 processing fee, is refundable if written notice of cancellation is faxed no later than 30 days prior to the event. All alternate or cancellation information should be faxed to **630.792.4406**. Refunds will not be issued for cancellations received after the cut-off date or for any no-shows.

JCR reserves the right to cancel or reschedule a program due to unforeseen circumstances. If a program must be cancelled, the registration fee will be refunded in full to each registrant. You may verify current program status on our web site or by calling JCR Customer Service at **877.223.6866**. Neither JCR nor The Joint Commission is responsible for a registrant's travel expenses in the event a program is cancelled. Participants are encouraged to purchase refundable tickets in case a program is cancelled or rescheduled.

Suggested attire: business casual

Due to the variation in meeting room temperatures and personal preferences, we recommend that you dress in layers for your comfort.

Conflict of interest

Joint Commission Resources maintains control over all continuing education content provided to ensure content integrity and minimize educational bias. All education planners, faculty, content reviewers, authors, and others involved with continuing education activities disclose influencing relationships, or lack thereof, including financial or commercial interests. The Joint Commission ensures the accuracy and consistency of the application of accreditation criteria to ensure appropriateness of relationships and affiliations that may impact educational content.

Earn continuing education contact hours

Joint Commission Resources is accredited as a provider of continuing nurse education by the American Nurses Credentialing Center's Commission on Accreditation. Joint Commission Resources designates this continuing nursing education activity for 12.0 contact hours.

Joint Commission Resources is authorized to award 12.0 hours of pre-approved ACHE Qualified Education credit for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

Joint Commission Resources is provider approved by the California Board of Registered Nursing, provider number CEP 6381 for 12.0 contact hours. Full attendance at every session is a prerequisite for receiving full continuing education credits.

Summary of applicable hours: ANCC, ACHE, California Board of Registered Nursing: 12.0.

Applied for NASW credits.

Marketing Code: CYN



1515 West 22nd Street, Suite 1300W
Oak Brook, IL 60523-2082

Joint Commission Resources® (JCR), a not-for-profit affiliate of The Joint Commission®, is the official publisher and educator of The Joint Commission.

JCR is an expert resource for health care organizations, providing software solutions, consulting services, educational services, and publications to assist in improving quality and safety and to help in meeting standards of The Joint Commission, CMS, and performance improvement initiatives. JCR provides consulting services independently from The Joint Commission and in a fully confidential manner.

Please visit our web site at store.jcrinc.com.

Non Profit
Organization
U.S. Postage
PAID
Joint Commission
Resources

Learn more at the
2013 Behavioral Health Care Conference
October 22-23 in Rosemont, IL

A background image showing a network of stylized human figures in blue and red, connected by lines, symbolizing a community or network.

**The Next Generation:
Leadership and
Services**