

Getting the Board on Board

What Your Board Needs to Know About Quality and Patient Safety

Third Edition

Patient Safety

Quality of Care

High Reliability

Accountability

Transparency



Foreword by
Paul H. Keckley, PhD



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Getting the Board on Board

Third Edition

What Your Board Needs to Know About Quality and Patient Safety

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition, deepens health care board members' understanding and commitment to patient safety and quality of care, including why they are such vitally important issues for boards to manage. This latest edition provides more tips and features with a patient focus for new health care board members.

Key Topics

- An up-to-date overview of key patient safety and quality issues and players
- How Joint Commission accreditation supports high-quality patient care and patient safety
- High reliability and zero patient harm
- Restructuring the board to prioritize safety
- Measurement and improvement to reduce safety risks and ensure high-quality care

Key Features

- Foreword by Paul H. Keckley, PhD, of *The Keckley Report*
- New case examples highlighting boards that prioritize safety
- Conversation Starters: Questions board members can pose to senior leaders and staff in their organizations to spur discussion
- Call to Action: Suggested steps board members can take in leading the way to quality and safety within their organizations
- Sidebars exploring related topics, such as Joint Commission Leadership standards

Key Audience

- New (and existing) board members in all types of health care organizations
- Health care leaders and staff who work with board members



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