

The Joint Commission and Joint Commission Resources  
**Ambulatory Care Accreditation Essentials**

May 19-20, 2020 • Oakbrook Terrace, IL

*JCR Events Are Paperless. All learning materials will be digitally available.*

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 Surveyor  
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 Engineer  
 Department of Engineering  
 The Joint Commission

**Tuesday, May 19, 2020**

7:30 – 8:00 am	Registration & Continental Breakfast	
8:00 – 8:15 am	Introduction, Review of Agenda, and Welcoming Comments	
8:15 – 9:15 am	Survey Process and Tools	(L. Jordan)
9:15 – 10:15 am	Top Ten Non-Compliant Standards	(K. Dunn-Cane)
10:15 – 10:30 am	Break	
10:30 – 11:30 am	National Patient Safety Goals	(K. Dunn-Cane)
11:30 – 12:00 pm	Virtual Clinic Tour	(L. Jordan)
12:00 – 12:45 pm	Lunch	
12:45 – 1:45 pm	Leadership & Performance Improvement	(L. Jordan)
1:45 – 2:30 pm	Medication Management	( K. Dunn-Cane)
2:30 – 2:45 pm	Break	
2:45 – 3:30 pm	Information Management & Diagnostic Imaging	(L. Jordan)
3:30- 4:00 pm	Waived Testing	( K. Dunn-Cane)
4:00 – 4:15 pm	Questions & Answers	( K. Dunn-Cane, L. Jordan)
4:15 pm	Adjourn	

Wednesday, May 20, 2020

7:30 – 8:00 am Continental Breakfast

	<b>TRACK 1</b> Ambulatory Care Surgical Center Settings	<b>TRACK 2</b> Non-Ambulatory Care Surgical Center Settings
8:00 – 9:45 am	Environment of Care, Emergency Management, & Life Safety Code –  (Herman McKenzie)	Environment of Care, Emergency Management, & Life Safety Code  (Linda Jordan)
9:45 – 10:00 am	Break	
10:00 – 11:00 am	Infection Prevention and Control	(K. Dunn-Cane)
11:00 – 12:00 pm	Provision of Care, Treatment, and Services; Transplant Safety	(K. Dunn-Cane)
12:00 – 12:45 pm	Lunch	
12:45 – 2:15 pm	Human Resources –Credentialing & Privileging HR Staff Standards	(K. Dunn-Cane) (L. Jordan)
2:15 – 3:00 pm	Rights and Responsibilities of the Individual	(L. Jordan)
3:00 – 3:15 pm	Break	
3:15 – 4:00 pm	Record of Care	(L. Jordan)
4:00 pm	Adjourn	

## Objectives

At the conclusion of this program, participants will be able to:

- 1) Describe a hot topic in The Joint Commission survey process.
- 2) Discuss the changes related to The Joint Commission’s standards and survey process into your organization’s ongoing survey readiness activities.
- 3) Identify at least two National Patient Safety Goals of The Joint Commission.
- 4) Recognize compliance tips related to the Environment of Care, Emergency Management and/or Life Safety Code standards, as it applies to your ambulatory setting.
- 5) Employ strategies for complying with new and challenging standards in your practice setting(s).