

The Joint Commission and Joint Commission Resources
Accreditation Basics: What You Always Wanted to Know
On-demand Virtual Program

Steven D. Chinn, DPM, MS, MBA, FACHE, CPHQ, CPHRM, CJCP
Consultant
Joint Commission Resources

Richard Scalenghe, CJCP, CPHQ
Continuous Service Readiness (CSR) Consultant
Joint Commission Resources

Welcome, Opening Remarks, and Introduction

45 Minutes

- Coordinating The Joint Commission's Accreditation Process
- Background on The Joint Commission
- High Reliability
- Accreditation Defined: Why?

Steven D. Chinn, DPM, MS, MBA, FACHE, CPHQ, CPHRM, CJCP
Consultant
Joint Commission Resources

60 Minutes

- TJC Tools and Resources: Part 1
 - Extranet Site: JC Connect
 - eApplication
 - Account Executive
 - Standards Interpretation Group
 - Accreditation Process and Surveys
 - Complaint Management
 - Sentinel Event Management
 - TJC and CMS Overview

Steven D. Chinn, DPM, MS, MBA, FACHE, CPHQ, CPHRM, CJCP
Consultant
Joint Commission Resources

60 Minutes

- TJC Tools and Resources: Part 2
 - E-dition® (electronic standards manual)
 - The Joint Commission Resources

Richard Scalenghe, CJCP, CPHQ
Continuous Service Readiness (CSR) Consultant
Joint Commission Resources

45 Minutes

- TJC Tools and Resources: Part 3
 - ORYX/Core Measure/eCQM
 - Accreditation Manual Optimization
 - Chapters
 - Standards
 - Elements of Performance

Richard Scalenghe, CJCP, CPHQ
Continuous Service Readiness (CSR) Consultant
Joint Commission Resources

15 Minutes

QUESTIONS & ANSWERS

Steve & Richard

45 Minutes

- Pre-Survey and Survey Management
- Pre-survey Preparations
 - Using Survey Activity Guide
- Survey Management
 - Survey Command Center
 - Surveyor Management
 - Tracer/System Tracer Management

Steven D. Chinn, DPM, MS, MBA, FACHE, CPHQ, CPHRM, CJCP
Consultant
Joint Commission Resources

45 Minutes

- Post-Survey Management
 - Accreditation Report
 - The SAFER Matrix
 - Evidence of Standards Compliance

Richard Scalenghe, CJCP, CPHQ
Continuous Service Readiness (CSR) Consultant
Joint Commission Resources

60 Minutes

- Part 1: Strategies and Practical Tips for Continuous Compliance “The High Reliability Approach”
 - Structure
 - Accountability

Steven D. Chinn, DPM, MS, MBA, FACHE, CPHQ, CPHRM, CJCP
Consultant
Joint Commission Resources

60 Minutes

- Part 2: Strategies and Practical Tips for Continuous Compliance “The High Reliability Approach”
 - Education and Training
 - Tracer Program

Richard Scalenghe, CJCP, CPHQ
Continuous Service Readiness (CSR) Consultant
Joint Commission Resources

45 Minutes

- Mock Surveys

Steven D. Chinn, DPM, MS, MBA, FACHE, CPHQ, CPHRM, CJCP
Consultant
Joint Commission Resources

15 Minutes

QUESTIONS & ANSWERS

Steve & Richard

Accreditation Basics: What You Always Wanted to Know

On-demand Virtual Program

PROGRAM OBJECTIVES:

At the conclusion of this program, participants will be able to:

1. Describe The Joint Commission's accreditation process
2. Explain how to use The Joint Commission's Comprehensive Accreditation Manuals
3. Identify The Joint Commission's resources available to support their organization's accreditation compliance program
4. Construct a Continuous Compliance program