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**Term and Termination.** This EULA shall commence upon full payment for the version purchased and the first user’s acceptance of the terms contained in this EULA and shall be effective for the calendar year (or remainder thereof) associated with the calendar year version purchased ("Term"), unless otherwise terminated as set forth herein.

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• Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site;

• Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit us to locate the material;

• Information reasonably sufficient to permit us to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which the complaining party may be contacted;

• A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and

• A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

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Harold Bressler
Copyright Agent for Joint Commission Resources, Inc.
Office of the General Counsel
The Joint Commission
One Renaissance Blvd.
Oakbrook Terrace, IL 60181
Tel: 630-792-5000
Fax: 847-792-3090
Email: hbressler@jointcommission.org

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This EULA shall be governed by and construed in accordance with the laws of the State of Illinois notwithstanding any conflict of laws provisions. You irrevocably and unconditionally (i) consent to submit to the exclusive jurisdiction of the state and federal courts in the State of Illinois (the “Illinois Courts”) for any litigation or dispute arising out of or relating to this EULA, (ii) agree not to commence any litigation arising out of or relating to this EULA except in the Illinois Courts, (iii) agree not to plead or claim that such litigation brought therein has been brought in an inconvenient forum, and (iv) agree the Illinois Courts represent the exclusive jurisdiction for all disputes relating to this EULA. EACH PARTY, TO THE EXTENT PERMITTED BY LAW, KNOWINGLY, VOLUNTARILY AND INTENTIONALLY WAIVES ITS RIGHT TO A TRIAL BY JURY IN ANY ACTION OR LEGAL PROCEEDING ARISING OUT OF OR RELATING TO THIS EULA AND THE TRANSACTIONS IT CONTEMPLATES.