



# 2020 Joint Commission *and* CMS Crosswalk

Comparing Hospital Standards and CoPs



## Joint Commission Resources Mission

The mission of Joint Commission Resources (JCR) is to continuously improve the safety and quality of health care in the United States and in the international community through the provision of education, publications, consultation, and evaluation services.

## Disclaimers

JCR educational programs and publications support, but are separate from, the accreditation activities of The Joint Commission. Attendees at Joint Commission Resources educational programs and purchasers of JCR publications receive no special consideration or treatment in, or confidential information about, the accreditation process. The inclusion of an organization name, product, or service in a JCR publication should not be construed as an endorsement of such organization, product, or service, nor is failure to include an organization name, product, or service to be construed as disapproval.

This publication is designed to provide accurate and authoritative information regarding the subject matter covered. Every attempt has been made to ensure accuracy at the time of publication; however, please note that laws, regulations, and standards are subject to change. Please also note that some of the examples in this publication are specific to the laws and regulations of the locality of the facility. The information and examples in this publication are provided with the understanding that the publisher is not engaged in providing medical, legal, or other professional advice. If any such assistance is desired, the services of a competent professional person should be sought.

© 2020 The Joint Commission

Published by Joint Commission Resources  
Oak Brook, Illinois 60523 USA  
<https://www.jcrinc.com>

Joint Commission Resources, Inc. (JCR), a not-for-profit affiliate of The Joint Commission, has been designated by The Joint Commission to publish publications and multimedia products. JCR reproduces and distributes these materials under license from The Joint Commission.

All rights reserved. No part of this publication may be reproduced in any form or by any means without written permission from the publisher. Requests for permission to make copies of any part of this work should be sent to [permissions@jcrinc.com](mailto:permissions@jcrinc.com).

ISBN (print): 978-1-63585-139-7  
ISBN (e-book): 978-1-63585-140-3  
Printed in the USA

For more information about The Joint Commission, please visit <https://www.jointcommission.org>.

## Development Team

Senior Editor: Laura Hible, MA  
Senior Project Manager: Chris Zwirek  
Associate Director, Global Publications: Helen M. Fry, MA  
Associate Director, Production: Johanna Harris  
Executive Director, Global Publishing: Catherine Chopp Hinckley, MA, PhD

## Reviewers

### *Joint Commission Division of Healthcare Improvement*

Andrea D. Browne, PhD, DABR, Diagnostic Medical Physicist, Department of Engineering Standards Interpretation Group  
Robert Campbell, PharmD, Director, Clinical Standards Interpretation Hospital/Ambulatory Programs, Director, Medication Management  
Steve Misenko, MBA, CMS, Program Director, Accreditation and Certification Operations  
Emily Wells, CSW, MSW, Project Director Management and Development, Accreditation and Certification Operations

### *Joint Commission Division of Healthcare Quality Evaluation*

Laura Smith, MA, Project Director, Department of Standards and Survey Methods

### *Joint Commission Resources*

Lorrie W. Shumaker, RN, BSN, CMS Consultant, Joint Commission Resources

# Contents

<b>Introduction</b> . . . . .	<b>1</b>
Purpose of the Book . . . . .	1
Content of the Book . . . . .	1
The Structure of the Standards and CoPs. . . . .	3
Potential Limitations with the Crosswalks . . . . .	3
<b>Part 1: Understanding Deemed Status</b> . . . . .	<b>5</b>
What Is Deemed Status? . . . . .	8
How Does My Hospital Achieve Joint Commission Accreditation for Deemed Status Purposes? . . . . .	12
What Is Intracycle Monitoring? . . . . .	19
How Do We Know What Requirements to Meet? . . . . .	20
What Happens If a Joint Commission Surveyor Identifies Noncompliance? . . . . .	20
How Will We Learn About Our Joint Commission Survey Findings? . . . . .	28
How Will CMS Be Notified of Our Joint Commission Survey Results? . . . . .	28
What Is a CMS Validation Survey? . . . . .	32
<b>Part 2: 2020 Joint Commission and CMS Hospital Crosswalk</b> . . . . .	<b>35</b>
§482.1 Basics and Scope . . . . .	37
§482.11 CoP: Compliance with Federal, State, and Local Laws . . . . .	37
§482.12 CoP: Governing Body . . . . .	40
§482.13 CoP: Patient’s Rights . . . . .	59
§482.15 CoP: Emergency Preparedness . . . . .	98
§482.21 CoP: Quality Assessment and Performance Improvement Program . . . . .	144
§482.22 CoP: Medical Staff . . . . .	162
§482.23 CoP: Nursing Services . . . . .	194
§482.24 CoP: Medical Record Services . . . . .	217
§482.25 CoP: Pharmaceutical Services . . . . .	236
§482.26 CoP: Radiologic Services . . . . .	245
§482.27 CoP: Laboratory Services . . . . .	257
§482.28 CoP: Food and Dietetic Services . . . . .	270
§482.30 CoP: Utilization Review . . . . .	278
§482.41 CoP: Physical Environment . . . . .	306
§482.42 CoP: Infection Control . . . . .	360
§482.43 CoP: Discharge Planning . . . . .	380
§482.45 CoP: Organ, Tissue and Eye Procurement . . . . .	388
§482.51 CoP: Surgical Services . . . . .	391
§482.52 CoP: Anesthesia Services . . . . .	404
§482.53 CoP: Nuclear Medicine Services . . . . .	414
§482.54 CoP: Outpatient Services . . . . .	423
§482.55 CoP: Emergency Services . . . . .	430
§482.56 CoP: Rehabilitation Services . . . . .	434
§482.57 CoP: Respiratory Care Services . . . . .	440
§482.58 CoP: Special Requirements for Hospital Providers of Long-Term Care Services (“Swing-Beds”) . . . . .	446
§483.5 CoP: Definitions . . . . .	458
§483.10 CoP: Resident Rights . . . . .	459

# 2020 Joint Commission and CMS Crosswalk: Comparing Hospital Standards and CoPs

§483.12 CoP: Freedom from Abuse, Neglect, and Exploitation . . . . .	470
§483.15 CoP: Admission, Transfer, and Discharge Rights . . . . .	473
§483.20 CoP: Resident Assessment . . . . .	493
§483.40 CoP: Behavioral Health Services . . . . .	493
§483.55 CoP: Dental Services . . . . .	494
§483.65 CoP: Specialized Rehabilitative Services . . . . .	499
<b>Part 3: 2020 Joint Commission and CMS Psychiatric Hospital Crosswalk . . . . .</b>	<b>501</b>
§482.60 CoP: Special Provisions Applying to Psychiatric Hospitals . . . . .	503
§482.61 CoP: Special Medical Record Requirements for Psychiatric Hospitals . . . . .	504
§482.62 CoP: Special Staff Requirements for Psychiatric Hospitals . . . . .	527
<b>Part 4: Joint Commission Hospital Standards/EPs Equivalent to CoPs . . . . .</b>	<b>541</b>
Environment of Care® (EC) . . . . .	543
Emergency Management (EM) . . . . .	546
Human Resources (HR) . . . . .	548
Infection Prevention and Control (IC) . . . . .	548
Information Management (IM) . . . . .	549
Leadership (LD) . . . . .	550
Life Safety (LS) . . . . .	553
Medication Management (MM) . . . . .	556
Medical Staff (MS) . . . . .	557
National Patient Safety Goals® (NPSG) . . . . .	559
Nursing (NR) . . . . .	560
Provision of Care, Treatment, and Services (PC) . . . . .	560
Performance Improvement (PI) . . . . .	563
Record of Care, Treatment, and Services (RC) . . . . .	564
Rights and Responsibilities of the Individual (RI) . . . . .	565
Transplant Safety (TS) . . . . .	566
<b>Part 5: Joint Commission Psychiatric Hospital Standards/EPs Equivalent to CoPs . . . . .</b>	<b>567</b>
Human Resources (HR) . . . . .	569
Leadership (LD) . . . . .	569
Medical Staff (MS) . . . . .	569
Nursing (NR) . . . . .	570
Provision of Care, Treatment, and Services (PC) . . . . .	570
Record of Care, Treatment, and Services (RC) . . . . .	571
Rights and Responsibilities of the Individual (RI) . . . . .	571