



### **Diane Cullen, RN, MSN, BMA, CIC**

Diane Cullen, RN, MSN, MBA, CIC, currently holds the position of Associate Director in the Standards Interpretation Group in the Division of Healthcare Improvement at the Joint Commission. In this role, Ms. Cullen is responsible for working closely with accredited and certified organizations to interpret The Joint Commission standards, identify vulnerabilities, and improve their performance. She also conducts Intra-cycle Monitoring calls, coaching calls, and responds to inquiries from accredited organizations and the public related to compliance with Joint Commission standards. Ms. Cullen reviews and determines the status of post survey reports, clarifications, measures of success, and evidence of standards compliance submitted as part of the survey process. She provides leadership and guidance within the team in all aspects of the accreditation process through clinical expertise in Infection Prevention and customer relationship management and supports the field representative cadre and other customers through the provision of expert interpretation, guidance, and collaboration.

Prior to joining the Joint Commission, Ms. Cullen worked as an Infection Preventionist for 15 years. Most recently, she was the manager of Infection Prevention at a major metropolitan medical center but has also led Infection Prevention in a variety of healthcare settings, including Long-term acute care, community and county hospitals. She has consulted with many other organizations to help review and develop their Infection Prevention programs. Ms. Cullen has presented Infection Prevention topics at local, national and international events.

Ms. Cullen has received BSN from University of St. Francis, Joliet, Illinois an MSN from Loyola University Chicago, Illinois with a focus in Population-based Infection Control and Environmental Safety and has received her MBA in Healthcare Administration from Western Governors University. She is also Certified in Infection Control (CIC).