
The Joint Commission and Joint Commission Resources
Emergency Preparedness Conference

April 22-23, 2020 • Lake Buena Vista, FL

JCR Events Are Paperless. All learning materials will be digitally available
**Additional Resources Listed will be available post-program via the LMS*

Wednesday, April 22, 2020

7:00 – 8:00 am Registration & Continental Breakfast

8:00 – 8:15 am *Opening/Welcome*

Welcome:

Diane Sosovec, RN, MS
Program Manager
Global Education and Technology
Joint Commission Resources

Conference Overview:

Moderator:

Beau Hebert MT, MAOM, CHC, CHEP
Engineer
Department of Engineering
The Joint Commission

8:15 – 9:15 am Keynote Presentation:

(In development)

Don Boyce, JD
Vice President
Department of Emergency Management
Mount Sinai Health System
New York, NY

9:15 – 10:15 am ***“Strengthening Healthcare Providers by Addressing Compassion Fatigue and Behavioral Health Needs”***

We know that there are many seen and unseen behavioral health effects and needs for healthcare providers after a disaster. But how can we identify and alleviate some of these effects? What is compassion fatigue and secondary traumatic stress? As a healthcare executive, how do I promote top-down organizational wellness, stress mitigation, and work satisfaction? What's a Cognitive Strengthening Preparedness Program and how to I develop one? Join this presentation by ASPR TRACIE to better understand how to address compassion fatigue and other behavioral health needs for healthcare providers, organizational behavioral health and wellness for executive-level providers, and healthcare provider cognitive strengthening.

April Naturale, PhD

Disaster Recovery and Community Resilience Senior Manager,
ICF
Orleans, MA.

10:15 – 10:30 am **BREAK**

10:30 am – 12:00 pm *“The Many Faces of Recovery”*

(In Development)

James Aiken MD MHA. FACEP

Associate Professor of Emergency Medicine and Public Health

Co-Chair LSU Division of Disaster Medicine and EMS

LSU Emergency Medicine Residency Program

Assistant Program Director Combined Internal Medicine Emergency Medicine Residency Program

LSU Health Science Center

New Orleans, La

Barbara Sarnoff Lee, LICSW

Senior Director, Social Work and Patient/Family Engagement

Beth Israel Deaconess Medical Center

Boston, MA

Rick McCarthy, MS

Chief Information Officer

White Plains Hospital

White Plains, NY

12:00 – 1:30 pm ***Lunch and Networking***

Exhibit Hall and Poster Presentations

Sponsored by Yale New Haven Health System Center for Emergency Preparedness and Disaster Response

1:30 – 2:30 pm ***“Ready or Not, Patients will Present: The National Ebola Training and Education Center’s (NETEC) Resources for Sustaining and Growing Healthcare Special Pathogens Preparedness.”***

As bastions of their communities, healthcare facilities provide care in response to myriad incidents. In our ever-growing global community, the rapid spread of special pathogens is highly plausible, demanding healthcare facilities - from ambulatory care sites to acute care hospitals to long-term care settings – mitigate, prepare for, respond to, and recover from these resource-intensive incidents.

This presentation will review the current state of U.S. healthcare special pathogens preparedness and challenges to sustaining and growing it. It’ll also provide an overview of NETEC, and offer proven solutions and resources available to ensure safe and effective care for special pathogens.”

Nicholas V. Cagliuso, Sr. PhD, MPH

Senior Assistant Vice President

Emergency Management

New York City Health and Hospitals

New York, NY

2:30– 2:50 pm **BREAK**

2:50– 4:30 pm

“Joint Commission Survey Readiness”

This session will provide guidance to a successful survey relative to emergency management. Included will be information focused on the survey process, frequently cited standards, and insights that will assist Joint Commission accredited organizations with their preparedness and response activity.

Beau Hebert
Engineer
Department of Engineering
The Joint Commission

Angela Murray MSN, RN, TNS
Project Director – Clinical
Department of Standards & Survey Methods
Division of Healthcare Quality Evaluation
The Joint Commission

4:30 pm

ADJOURN

4:30 – 5:00 pm

Exhibits, Networking, and Reception

Thursday, April 23, 2020

7:00 – 8:00 am

Registration & Continental Breakfast

Track A

Moderator:

Angela Murray MSN, RN, TNS
Project Director-Clinical
Department of Standards & Survey Methods
Division of Healthcare Quality Evaluation
The Joint Commission

Track B

Moderator:

Kenneth “Beau” Hebert Jr., MT, MAOM, CHSP, CHEP
Engineer, Department of Engineering
The Joint Commission

8:00 – 9:00 am

“Emergency Preparedness Education – Does it Make Cents?”

Disaster response is an expectation of healthcare organizations. However, there is a documented lack of nursing emergency preparedness knowledge. This session will discuss how structured education can help you and your staff be better prepared and discuss the return on investment for organizations implementing an emergency preparedness education program for nursing staff.

Julie Bulson, BSN, MPH, DNP
Director, Emergency Preparedness
Spectrum Health
Grand Rapids, MI.

“From Code Red to Fire: A Journey to Plain Language Emergency Communication”

How one organization eliminated the use of “color codes” and moved to Plain Language Emergency Communication in order to reduce confusion and improve response during emergency situations will be discussed. Attendees will leave with an implementation checklist and example of staff education videos, handouts, and printed materials.

Kathie Dumais, B.S., CEM
Safety Officer, Environmental Safety & Emergency Management
Gila River Health Care
Sacaton, AZ.

9:10 – 10:10 am

“Who Needs to Know? Involving the Right Stakeholders in Facility Shutdowns”

In order to minimize risk and maximize the preparation efforts, BIDMC has implemented a standard process for critical infrastructure shutdowns and three basic tools. This planning process will be discussed throughout the session with real-world examples of shutdowns that went well, and those that did not with opportunities for improvements. An unplanned event that occurred will also be discussed and how the response was aided by experience dealing with planned shutdowns and a similar process was utilized

Declan Carbery, B.S.
Manager, Emergency Management
Beth Israel Deaconess Medical Center
Boston, MA.

“When an Active Shooter Enters Your Campus: A Case Study”

On December 20, 2017, an armed subject entered the Psychiatric Emergency Services department within the University of Cincinnati Medical Center and began firing his weapon. Hear how the team handled this incident, including their immediate response as well as the hours, days, weeks and years after the incident – and of course, lessons learned. Find valuable tools such as an armed intruder training program that incorporates healthcare specific scenarios, bleeding control and more.

Maria Friday, MS
Emergency Management
UC Health - Cincinnati, OH.

Mike Posey
Manager of Public Safety
UC Health - Cincinnati, OH.

Kelly Martin, MS
Sr. Director Communications
UC Health - Cincinnati, OH.

Ryan Burke
Program Manager EM and EMS
UC Health - Cincinnati, OH.

Dustin Calhoun, MD
Medical Director Emergency
Management
UC Health - Cincinnati, OH.

10:10 – 10:30 am

BREAK

Track A

Moderator:

Angela Murray MSN, RN, TNS
Project Director-Clinical
Department of Standards & Survey Methods
Division of Healthcare Quality Evaluation
The Joint Commission

Track B

Moderator:

Kenneth “Beau” Hebert Jr., MT, MAOM, CHSP, CHEP
Engineer, Department of Engineering
The Joint Commission

10:30 – 11:30 am

“Getting Out of Harm’s Way: A Step by Step Guide to Developing an Evacuation Plan for Pediatric Inpatient Units.”

Hospital evacuation is often a worst-case scenario for emergency planners, with many coordination and life safety challenges. Lessons learned from a multi-year effort to prepare a pediatric hospital for unit-based evacuations and the planning stages of developing unit-level plans (incorporating the unique planning considerations of each pediatric inpatient unit), and the implementation of tabletop exercises and full-scale drills will be presented.

Rebecca Cahill, BA

Emergency Preparedness Program Lead
Children’s National Medical Center
Washington, D.C.

Joelle Simpson, MD, MPH

Medical Director for Emergency Preparedness
Children’s National Medical Center
Washington, D.C.

Jacqueline Forbes, MHA, HACP

Director, Accreditation, Licensure & Regulatory Affairs, Environment of Care and Emergency Management
Children’s National Medical Center
Washington, D.C.

“A Multi-Dimensional Approach Focused on Improving Hospital Mass Casualty Incident Response: Preliminary Findings from a New York Project”

This session will provide preliminary findings of a multidimensional approach to better prepare hospital staff for mass casualty incidents. Whether the receiving facility is a trauma center or not, patients will undoubtedly arrive and expect to be treated. Attendees will hear lessons learned from the initial phase of this project and will be able to modify the training for their respective facilities. Recommendations on how to better prepare hospital personnel for the next MCI will be provided

George W. Contreras, DrPH(c), MEP, MPH, MS, CEM, FAcEM

Assistant Director, Center for Disaster Medicine
Assistant Professor, Institute of Public Health
New York Medical College, Center for Disaster Medicine
Valhalla, NY.

11:30 am – 12:45 pm

Lunch and Networking

Exhibit Hall and Poster Presentations

Sponsored by Yale New Haven Health System Center for Emergency Preparedness and Disaster Response

Track A

Moderator:

Angela Murray MSN, RN, TNS
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Engineer, Department of Engineering
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12:45 – 1:45 pm

“Preparing the Community for Chemical Mass Casualty Incidents”

This presentation will address;

- A process for whole community engagement in chemical mass casualty incident preparedness
- Sources for information on industrial chemical risk in their region
- The principles of chemical risk prioritization to their region
- Chemicals that require a specific medical countermeasure and plan accordingly for possible incidents

Michael Mastrangelo, MBA, MA

Program Director for Institutional Preparedness & Emergency Management
University of Texas Medical Branch at Galveston
Galveston, TX.

“Integration of Access and Functional Needs into Hospital Emergency Management Planning: An Extensive Disaster Risk Assessment and Lessons Learned”

FEMA has indicated that up to 40% of the U.S. population has one or more specific Access and Functional Needs, and that these needs may increase significantly during a disaster. This presentation will include an updated AFN risk assessment form, whereby a hospital can identify the relative level of risk to each AFN community it serves, and its degree of preparedness in meeting AFN communities' needs. A focus upon a hospital's experiences in working with local AFN agencies and organizations, and in conducting disaster exercises that included an AFN component.

Steven Storbakken, MBA, CHEP, CHSP, CHEM, CPHA, HACP, CHPP

Director of Emergency Preparedness & Environmental Safety
Pomona Valley Hospital Medical Center
Pomona, CA.

Kevin Muszynski, BS

Project Manager, Support Services
Pomona Valley Hospital Medical Center
Pomona, CA

1:45 – 2:00 pm

BREAK

2:00 – 3:00 pm

“Surviving the Big One - Earthquake Early Warning for Healthcare”

This presentation will inform participants of new earthquake early warning technology and how it can be utilized in healthcare to minimize harm to patients, staff and visitors, reduce damage, and expedite recovery.

Ryan Tuchmayer, MPH, CEM

Associate Director, Emergency Management
Cedars-Sinai Medical Center
Los Angeles, CA.

“Healthcare Emergency Management (HEM) Disaster Severity Scale- A Tool for Quality and Prioritizing Corrective Actions”

The Healthcare Emergency Management (HEM) Disaster Severity Scale is a tool aimed to address both the growing number of after actions faced by all emergency managers, and the difficult task of prioritizing after actions in a non-biased, data-centric way. The key components of the HEM Disaster Severity Scale will be discussed.

Sage Weikel, MS

Project Manager, Emergency Management
Beth Israel Deaconess Medical Center
Boston, MA.

3:00 pm

ADJOURN