
The Joint Commission and Joint Commission Resources
Accreditation Basics: What you Always Wanted to Know

March 17, 2020 • Las Vegas, NV

JCR Events Are Paperless. All learning materials will be digitally available.

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AGENDA

7:00 – 8:00 am **Registration & Breakfast**

8:00 – 8:15 am **Welcome, Opening Remarks, and Introduction**

- 8:15 – 10:00 am
- How to coordinate The Joint Commission’s Accreditation Process
 - Background of the Joint Commission
 - The Accreditation Process “There’s More Than Just the Survey”

 - The Joint Commission Tools and Resources (Part 1)
 - eApplication
 - Account Executive
 - Standards Interpretation Group
 - E-dition® (electronic standards manual)
 - Leading Practice Database
 - TJC Resources
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10:00 – 10:15 am **BREAK**

- 10:15 am – 12:00 pm
- The Joint Commission Tools and Resources (Part II)
 - Complaint Management
 - Sentinel Event Management
 - ORYX/Core Measure/eCQM
 - Accreditation Manual Optimization
 - Chapters
 - Standards
 - Elements of Performance
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12:00 – 1:00 pm **LUNCH**

- 1:00 – 2:30 pm
- Pre-Survey Preparations
 - Using Survey Activity Guide
 - Survey Management
 - Survey Command Center
 - Surveyor Management
 - Tracer/System Tracer Management
 - Post Survey Management
 - Accreditation Report
 - Evidence of Standards Compliance
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2:30 – 2:45 pm • **BREAK**

2:45 – 4:00 pm

- Strategies and Practical Tips for Continuous Compliance “The High Reliability Approach”
 - Structure
 - Accountability
 - Education and Training
 - Tracer Program
- Mock Surveys

4:00 – 4:15 pm

- Questions and Answers

4:15 pm

- ADJOURN
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