



Joyce Webb

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Joyce Webb is a Project Director in the Division of Healthcare Quality Evaluation at The Joint Commission. Ms. Webb serves as the program lead for the development of ambulatory healthcare accreditation standards, survey methods, and surveyor education, and is a Co-Project lead for The Joint Commission's Primary Care Medical Home Initiative. She also serves as faculty for surveyor and other educational programs and is a certified nurse surveyor in the Ambulatory Care program. She has been with The Joint Commission for 8 years.

Ms. Webb is a registered nurse with over 20 years of experience in management and ambulatory healthcare. Prior to joining The Joint Commission, she served as Director of Patient Care Services for a multi-specialty ambulatory care group providing administrative oversight for several freestanding ambulatory care facilities. She has also worked for Advocate Christ Medical Center in Oaklawn, Illinois, as Practice Manager and for Advocate Health Centers in Chicago, Illinois, as Facility Manager.

Ms. Webb earned a master's degree in business administration from the University of Illinois, where she majored in healthcare administration and entrepreneurship. She earned her Bachelor of Science in nursing degree from Aurora University, and a diploma in nursing from Augustana Hospital School of Nursing in Chicago, Illinois.