## Introduction to PolicySource

- Getting Started with *PolicySource*
- Policies and Procedures 101
- Policy and Procedures Development and Management
- Writing Policies and Procedures
- Copyright and Acknowledgments

## **Sample Policies and Procedures for Behavioral Health Care Organizations**

- Care, Treatment, and Services
  - Discharge Planning Policy
  - Eligibility to Receive Care, Treatment, or Services Determination Procedures
  - History and Physical Screening Procedures
  - o Individualized Behavioral Contingencies Policy
  - o Medically Supervised Withdrawal Against Medical Advice Policy
  - o Outcomes of Care, Treatment, and Services Measurement Procedures
  - Physical Holding of a Child or Youth Policy
  - o Plan for Care, Treatment, or Services Development Policy
  - Restraint and Seclusion Policy
  - Resuscitation Services Policy
  - Safety Check of Unlicensed Alternative Care Providers Policy
  - Screening Assessment and Reassessment Procedures
  - Waiting List Management Policy
- Environment of Care
  - Environment of Care Plan
- Emergency Management
  - Emergency Communications Plan
  - Emergency Management Plan
  - Managing Staff During an Emergency Policy
  - Tracking Individuals Served During an Emergency Procedures
- Human Resources Management
  - Staff Orientation Plan
- Infection Prevention and Control
  - Infection Prevention and Control Plan
  - o Infectious Disease Outbreak Response Procedures
  - o Influx of Potentially Infectious Individuals Response Procedures
  - Staff Influenza Vaccination Policy
- Information Management
  - o Information Systems Interruption Management Plan
  - o Privacy and Security of Health Information Policy
- Leadership
  - Assigning Individuals to Specific Treatment Models Policy
  - Code of Conduct Policy
  - Conflict of Interest Policy
  - Inpatient Detoxification Policy
  - System or Process Failures Response Policy

- Medication Management
  - Automatic Dispensing Cabinets Override Review Policy
  - o High-Alert and Hazardous Medications Management Policy
  - Medication Control Policy
  - Medication Orders Policy
  - Medication Event Response Policy
  - Medication Substitution Protocols
  - Psychotropic Medical Management Policy
  - Self-Administered Medications Policy
- National Patient Safety Goals
  - o Suicide Risk Assessment and Prevention Policy
- Record of Care, Treatment, and Services
  - Clinical/Case Record Retention Policy
  - Clinical/Case Record Timeliness Policy
- Rights and Responsibilities of the Individual
  - Advance Directives Policy
  - Complaint Resolution Policy
  - Informed Consent Policy
  - Personal Advocate Provision Policy
  - Rights of the Individual Served Policy
- Waived Testing
  - Waived Testing Competency Assessment Policy
  - Waived Testing Policy
  - Waived Testing Quality Control Policy