

Table of Contents (Draft)

Introduction

Part 1: Understanding The Joint Commission

Chapter 1: About The Joint Commission

Chapter 2: Understanding Joint Commission Accreditation and Certification

Part 2: Understanding the Accreditation Cycle and Survey Process

Chapter 3: Preparing for an On-Site Accreditation Survey

Chapter 4: The On-Site Survey

Chapter 5: After a Joint Commission Survey

Chapter 6: Maintaining Your Accreditation and Survey Readiness

Part 3: Understanding Joint Commission–Related Performance Measures Data

Chapter 7: Measures Methodology

Chapter 8: Collecting and Reporting Data

Chapter 9: Understanding and Using Data

Part 4: Understanding Challenging Standards

Chapter 10: Care, Treatment, and Services

Chapter 11: Emergency Management

Chapter 12: Environment of Care

Chapter 13: Fire Safety and Life Safety

Chapter 14: Infection Prevention and Control

Chapter 15: Leadership

Chapter 16: Medication Management

Chapter 17: Performance Improvement

Chapter 18: Records and Information Technology

Chapter 19: Staffing

Chapter 20: Testing and Transplants