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The Joint Commission and Joint Commission Resources  
**Advanced Hospital Tracers and Data Analysis**

March 20, 2020 • Las Vegas, NV

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*JCR Events Are Paperless. All learning materials will be digitally available.*

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## AGENDA

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7:30 – 8:00 am      **Registration & Continental Breakfast**

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8:00 – 8:15 am      **Welcome, Introduction, Opening Remarks, Review of Program Content**

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8:15 – 9:15 am      **Tracer Methodology**

- Connection with the Accreditation Process
- Individual/Patient Tracers
- System Tracers
- Focused Evaluation Tracers

This session reviews application of tracer methodology and how it supports an organizational strategy for quality and safety.

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9:15 – 9:45 am      **Simulation of Two Individual Patient Tracer Cases**

This session will simulate an individual tracer session, with faculty acting as both staff and evaluator. There will be a discussion on techniques to starting and closing a tracer session with staff and physicians.

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9:45 – 10:00 am      **BREAK**

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10:00 – 11:00 am      **Focused Evaluation Tracers**

- TJC's 4-1-1 Survey Enhancement
- High-Level Disinfection & Sterilization
- Hemodialysis

This session implements tracer methodology as it applies to assessing compliance to these priority areas. Also, during this session there will be a discussion on strategies for tracing systems, processes, and patients through the continuum of care and its application for maximizing the methodology for other organizational needs.

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11:00 – 11:45 am      **Breakout Session – Suicide Prevention**

This session gives individual group to design and test their tracer methodology knowledge. Guided participation and feedback will enhance attendees experience and knowledge with implementing their tracer tools.

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11:45 am – 12:45 pm      **LUNCH**

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12:45 – 1:45 pm

**Sterile Medication Compounding  
Other High-Risk, Problem-Prone Areas for Application of Tracers**

This session is a facilitated discussion with the attendees to evaluate other organizational opportunities for evaluation. Part of this session is assisting the attendees to get leadership buy-in or support for implementing an organizational-wide tracer program.

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1:45 – 2:15 pm

**Constructing a Comprehensive Tracer Program**

This session will provide participants with the framework of a comprehensive tracer program.

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2:15 – 2:30 pm

**BREAK**

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2:30 – 3:30 pm

**Using and Understanding the Data**

- Application of SAFER Matrix
- Data Analysis to Prioritize Risk

This session provides an understanding of how data can be acquired and utilized to assist organizations on their journey to high reliability.

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3:30 – 4:00 pm

**Wrap Up and Final Questions**

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4:00 pm

**ADJOURN**

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## PROGRAM OBJECTIVES

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At the conclusion of this program, participants will be able to:

1. Identify types of tracers which assist in detecting gaps or potential risk points that could affect the safety and quality of patients' care.
2. Implement tracers to evaluate high-risk, problem-prone areas through focused evaluations.
3. Evaluate how tracer data can be used to determine the effectiveness of process design in the delivery of safe, quality care.